### **Automate Time-Consuming Tasks With a Comprehensive Pharmacy Scheduling Solution**

Pharmacies today find themselves on the frontlines of providing critical healthcare that is essential to ensuring the continued health and wellbeing of their patients. With the growing need for vital clinical services such as flu vaccinations, COVID-19 boosters and point-of-care testing, the nation's community pharmacies will be challenged as never before to effectively manage the major influx of patient traffic and requests.



Retail pharmacists and their staffs are frequently overwhelmed by patient walk-ins and phone requests for vaccinations—all occurring amidst the lingering issues from the COVID-19 pandemic and pharmacy staffing shortages. The enormous stress caused by these everyday pressures has caused a growing crisis in the pharmacist profession, including burnout and early retirements.

### Did you know?



262.2 MILLION +

**COVID-19** vaccine doses were administered by pharmacists<sup>1</sup>

PRESCRIPTIONS

are filled each day by pharmacists<sup>2</sup>

of pharmacists say administrative tasks interfere with providing patient care<sup>3</sup>

of pharmacists'

time is spent on administrative tasks4

of pharmacists'

time is spent counseling patients⁵

### **Pharmacy** burnout

is a significant safety issue that's impacting patients today with delayed prescription fulfillment, unacceptable waits for vaccines and testing, and potential errors due to high volume, long hours and pressure to meet performance metrics.6

### The first fully automated scheduling solution for pharmacies & their patients EnlivenHealth® CareScheduler is a pharmacy

scheduling software that automates the manual and inefficient processes of scheduling and managing vaccinations and point-of-care testing.

CareScheduler also automates patient recruitment and communications, patient consent paperwork and registry reporting to free up pharmacists so they can focus their time on patient care and delivering value-added services that improve health outcomes and generate increased revenues.

# CareScheduler

### On average, CareScheduler achieves:

response rate

in additional vaccinations

## **How it Works**



automatically recommend and recruit pharmacy patients who need a vaccination or booster.

CareScheduler features

best-in-class algorithms to



24/7 to provide instant responses to common questions and engage patients with one-on-one conversations to set the appointment and complete the required vaccination documentation and/or consent forms. Once the appointment is set,

The chatbot technology is available



technology to seamlessly interact with the patient and schedule appointments.

Once a patient is identified,

CareScheduler uses chatbot



the patient receives appointment reminders via SMS text messaging and chatbot to reduce no shows.



registry reporting.

complete the vaccination process with easy access to real-time

# from EnlivenHealth®



### **Increase Patient Retention** CareScheduler provides a more personalized

**Improve Operational Efficiency** Automation frees up pharmacy staff to

focus on patient care.

patient experience, that improves patient satisfaction and retention.

Increase Revenue and Profitability Automates tedious tasks so pharmacists and their staff can deliver high-value,

**Enhances Pharmacy Staff Satisfaction** and Retention Helps pharmacists to efficiently manage



### enlivenhealth.co.

EnlivenHealth®, visit

For more information

on CareScheduler from

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