

How can you spend more time with patients and less time on administrative tasks?



OutpatientPowered from EnlivenHealth[®]

Hospital outpatient pharmacies are playing an increasingly central role in the health systems' integrated care approach to improve patient health outcomes, from the acute setting to the home. Today's outpatient pharmacists are deeply involved in providing continuity of care for patients, reducing hospital readmissions and lowering overall costs.

As your outpatient pharmacy evolves, there is a growing need for advanced technologies that enable pharmacists to practice at the top of their license. These technologies enhance medication adherence, improve inbound and outbound patient communications, and streamline pharmacy workflows.

Drive better patient engagement to measurably improve health outcomes and pharmacy business results

OutpatientPowered From EnlivenHealth[®] provides a proven technology solution that enables outpatient pharmacies to transform patient health outcomes, streamline pharmacy workflows, reduce costs and decrease hospital readmissions. OutpatientPowered combines the following proven pharmacy transformation technologies from EnlivenHealth: Outbound Communications, Personalized Interactive Voice Response (IVR), Medication Synchronization, Touchpoint Management, Mobile App, MedBill and Econcile. This powerful suite of solutions enables you to provide a truly personalized experience for your patients and employees while transforming outpatient pharmacy business results.

Outbound Communications enables you to tailor outpatient pharmacy messaging to your patients' needs, including outbound phone calls, two-way SMS texting, mobile app, and email. This allows pharmacies to automate prescription ready and refill reminders, ensuring that patients get the medications they need while promoting adherence.

Personalized IVR empowers your patients and employees to seamlessly navigate the pharmacy 24/7, without interacting with an outpatient staff member. Personalized IVR leverages EnlivenHealth's deep clinical intelligence and pharmacy data to automatically recognize and verify patients by their phone number and birth date. The system then presents the patient with prescriptions ready to be refilled along with any prescription status updates.

Medication Synchronization is an appointment-based system that helps you to keep your patients adherent and healthy. Med Sync leverages pharmacy data to align your patients' refills to a convenient, single refill and pick-up date. Patients enrolled in appointment-based med sync solutions have proven to be three times more likely to remain adherent to their medications.

Touchpoint Management is a patient engagement solution, specifically designed for specialty pharmacy, that automates patient communications such as interactive/static outbound calls, interactive SMS text messaging and email. The solution increases pharmacy workflow efficiencies and frees up pharmacists to focus on patient-centric care.

MedBill is a proven medical billing software solution that helps pharmacies to better manage billing, enhance cash

flow, and get paid as a provider of clinical services. MedBill simplifies the billing process for all payer types and optimizes reimbursement for a wide array of services.

EnlivenHealth's OutpatientPowered solutions enable outpatient pharmacies to save a significant amount of time, freeing up your pharmacists to practice at the top of their license. The result is better, more personalized care for patients – and staff – across the full spectrum of care settings, from the hospital to the home.

Powerful Benefits of OutpatientPowered from EnlivenHealth®

- **Increase Patient Retention** – Personalized IVR provides a better pharmacy experience, reduces phone transfers by 15% or more and improves hospital employee/patient satisfaction ratings and retention.
- **Improve Operational Efficiency** – Automated engagement frees up pharmacists to focus on patient care and revenue-generating value-added services such as Meds to Beds, vaccinations and specialty pharmacy.
- **Increase Script Retention and Revenue** – Patient and staff enrollment in Medication Synchronization results in an average 2.3% increase over current script retention.
- **Improve Adherence and Outcomes** – Med Sync leverages pharmacy data to help you identify nonadherent patients, provide counseling and bring them back into compliance. This results in improved health outcomes and reduced hospital readmissions.
- **Enhance Financial Performance** – Econcile allows you to get a firm handle on receivables and reduces unreconciled payments older than 60 days by an average of 40%.

For more information about OutpatientPowered from EnlivenHealth visit [EnlivenHealth.co](https://enlivenhealth.co).

About EnlivenHealth®

EnlivenHealth builds advanced patient engagement, financial management and population health technology solutions that enable retail pharmacies and health plans to measurably improve the health of their patients and members, while ensuring the long-term health of their business. With the recent acquisition of FDS Amplicare and MarkeTouch Media, EnlivenHealth now offers the industry's most comprehensive suite of SaaS technology solutions that help retail pharmacies and health plans to transform and thrive in this new era of digital-driven healthcare. Currently, more than 50,000 retail pharmacies nationwide deploy EnlivenHealth/FDS Amplicare/MarkeTouch Media technology solutions. EnlivenHealth is a division of Omnicell, Inc. (Nasdaq: OMCL), a leading provider of medication management solutions and adherence tools for healthcare systems and pharmacies. To learn more, visit [EnlivenHealth.co](https://enlivenhealth.co).

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