

Are you prepared for the confluence of flu season and COVID-19 boosters?



EnlivenHealth® CareScheduler

Pharmacists are among the most trusted healthcare professionals, and with the current flu season coinciding with the continued need for COVID-19 boosters, their role is more important than ever. Pharmacies once again find themselves on the frontlines of providing the healthcare that is essential to keeping patients healthy and happy. They will be challenged once again to cost-effectively manage a major influx of patient traffic and requests.

The Solution: CareScheduler – the first fully-automated scheduling solution for pharmacies and their patients

CareScheduler from EnlivenHealth® is a breakthrough solution that automates the existing manual and inefficient processes of scheduling, managing, and reporting vaccinations and point-of-care testing. CareScheduler now features powerful new capabilities that use best-in-class technology to automatically recommend and recruit pharmacy patients who are in most need of receiving the flu vaccine, and allows patients to jointly book appointments for the flu and COVID-19 vaccines and boosters, using just a single electronic form for documentation.

Pharmacy Experience

Set up Clinic accesses the CareScheduler platform.

PRE-CLINIC ACTIVITIES

Initiate

Patients can sign up via chatbot link, accessed by 1 of 4 methods: in email from employer sponsor, SMS message from pharmacy, QR code at the pharmacy for walk-ins or by visiting pharmacy website.

Prepare

Pharmacy checks schedule, prepares inventory, preadjudicates patient insurance and verifies coverage/copay.

DURING CLINIC ACTIVITIES

Consent

Pharmacist collects patient consent electronically.

Administer

Pharmacist administers vaccination(s) and electronically completes documentation.

POST-CLINIC ACTIVITIES

Complete

Pharmacist completes processing the vaccination(s) in the PMS and submits to the real-time registry.

Pharmacist runs clinic summary report in EnlivenHealth® CareScheduler platform.

Patient Experience

Learn Patient informed/learns about COVID-19 vaccine/booster availability at the clinic.

Sign Up

Patient schedules appointment.

Remind

Patient receives appointment reminder.

Check in

Patient arrives at clinic, checks-in with pharmacist.
If patient misses clinic, they will receive SMS.

Receive

Patient receives vaccination(s).

Follow Up

Patient receives SMS wellness check-in next day.

Patient receives follow-up message for series vaccination if applicable.

Key Benefits of the CareScheduler Solution from EnlivenHealth®

- **Improve operational efficiency** – Automation frees up pharmacists and staff to focus on patient care
- **Increase patient retention** – CareScheduler provides a better experience and improves patient satisfaction
- **Increase revenue and profitability** – CareScheduler automates tedious tasks so pharmacists and staff can deliver high-value clinical services
- **Enhances pharmacist and staff satisfaction and retention** – Optimizes workflow efficiency and allows pharmacists to practice at the top of their license

For more information on the CareScheduler Solution from EnlivenHealth® and to arrange a demo, call 877-776-2832, or visit EnlivenHealth.co.

About EnlivenHealth®

EnlivenHealth builds advanced patient engagement, financial management and population health technology solutions that enable retail pharmacies and health plans to measurably improve the health of their patients and members, while ensuring the long-term health of their business. With the recent acquisition of FDS Amplicare and MarkeTouch Media, EnlivenHealth now offers the industry's most comprehensive suite of SaaS technology solutions that help retail pharmacies and health plans to transform and thrive in this new era of digital-driven healthcare. Currently, more than 50,000 retail pharmacies nationwide deploy EnlivenHealth/FDS Amplicare/MarkeTouch Media technology solutions. EnlivenHealth is a division of Omnicell, Inc. (Nasdaq: OMCL), a leading provider of medication management solutions and adherence tools for healthcare systems and pharmacies. To learn more, visit EnlivenHealth.co.

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