

EnlivenHealth™

How can you
spend more time
with patients
and less time on
administrative tasks?



YOUR OUTPATIENT PHARMACY SOLUTION

OutpatientPowered from EnlivenHealth™

Hospital outpatient pharmacies are playing an increasingly central role in the health systems' integrated care approach to improve patient health outcomes, from the acute setting to the home. Today's outpatient pharmacists are deeply involved in providing continuity of care for patients, reducing hospital readmissions and lowering overall costs.

As your outpatient pharmacy evolves, there is a growing need for advanced technologies that enable pharmacists to practice at the top of their license. These technologies enhance medication adherence, improve inbound and outbound patient communication, and streamline pharmacy workflows.

Drive better patient engagement to measurably improve health outcomes and pharmacy business results

OutpatientPowered From EnlivenHealth™ provides a proven technology solution that enables outpatient pharmacies to transform patient health outcomes, streamline pharmacy workflows, reduce costs and decrease hospital readmissions. By combining EnlivenHealth's advanced Outbound Communications solution, Personalized Interactive Voice Response (IVR), Medication Synchronization platform, and Econcile. OutpatientPowered enables you to provide a truly personalized experience for your patients and employees and transform pharmacy business results.

- **Outbound Communications** allows you to tailor outpatient pharmacy messaging to your patients' needs, including outbound phone calls, one-way SMS texting, and email. Outbound Communications uses state-of-the-art digital technology that allows pharmacies to automate prescription ready and refill reminders, ensuring that patients get the medications they need while promoting adherence.
- **Personalized IVR** empowers your patients and employees to seamlessly navigate the pharmacy via telephone 24 hours a day, 7 days a week without interacting with an outpatient staff member. Personalized IVR leverages EnlivenHealth's deep clinical intelligence and pharmacy data to automatically recognize patients by their phone number and securely authenticate them using dual-tone multi-frequency (DTMF) technology to capture their birth date. The system then presents the patient with prescriptions ready to be refilled and any status updates on prescriptions already in the refill process.

- **Medication Synchronization** is an appointment-based system that helps you to keep your patients adherent and healthy. Med Sync leverages pharmacy data to align your patients' refills to a convenient, single refill and pick-up date. Patients enrolled in appointment-based med sync solutions have been proven to be three times more likely to remain adherent to their medications.
- **Econcile** is a cost-effective way to assist your pharmacy staff in managing third-party receivables and payments on prescription claims. With our leading pharmacy claims reconciliation solution, you can perform reconciliation like you have always wanted to but never had the time or staff to do—all without any software to install and maintain.

EnlivenHealth's OutpatientPowered solutions free up your pharmacists' time to focus on providing better, more personalized care for patients – and staff – across the full spectrum of care settings, from the hospital to the home.

Powerful Benefits of OutpatientPowered from EnlivenHealth™

- **Increase Patient Retention** – Outbound Communications provides a better pharmacy experience and improves hospital employee/patient satisfaction ratings and retention.
- **Improve Operational Efficiency** – Automated engagement frees up pharmacists to focus on patient care and revenue-generating value-added services such as Meds to Beds, vaccinations and specialty pharmacy.
- **Increase Script Volume and Profitability** – Patient enrollment in Medication Synchronization results in an average 2.3% increase over current script volume.
- **Improve Adherence and Outcomes** – Med Sync leverages pharmacy data to help you identify nonadherent patients, provide counseling and bring them back into compliance. This results in improved health outcomes and a reduction in hospital readmissions.
- **Enhance financial performance** – Econcile allows you to get a firm handle on receivables and reduces unreconciled payments older than 60 days by an average of 40%.

About EnlivenHealth™

EnlivenHealth builds advanced patient engagement, financial management and population health technology solutions that enable retail pharmacies and health plans to measurably improve the health of their patients and members, while ensuring the long-term health of their business. With the recent acquisition of FDS Ampicare, EnlivenHealth now offers the industry's most comprehensive suite of SaaS technology solutions that help retail pharmacies and health plans to transform and thrive in this new era of digital-driven healthcare. Currently, more than 40,000 retail pharmacies nationwide deploy EnlivenHealth/FDS Ampicare technology solutions. EnlivenHealth is a division of Omnicell, Inc. (Nasdaq: OMCL), a leading provider of medication management solutions and adherence tools for healthcare systems and pharmacies. To learn more, visit EnlivenHealth.co.

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For more information about OutpatientPowered from EnlivenHealth™ and to arrange a demo, call 877-776-2832, or visit EnlivenHealth.co.