

# Are you prepared for the confluence of flu season and COVID-19 boosters?



## EnlivenHealth® CareScheduler

Pharmacists are among the most trusted healthcare professionals, and with the current flu season coinciding with the rollout of the COVID-19 booster, their role is more important than ever. Pharmacies once again find themselves on the frontlines of providing the healthcare that is essential to keeping patients health and happy. They will be challenged as never before to cost-effectively manage a major influx of patient traffic and requests.

### The Solution: CareScheduler – the first fully-automated scheduling solution for pharmacies and their patients

CareScheduler from EnlivenHealth® is a breakthrough solution that automates the existing manual and inefficient processes of scheduling, managing, and reporting vaccinations and point-of-care testing. CareScheduler now features powerful new capabilities that use artificial intelligence (AI) to automatically recommend and recruit pharmacy patients who are in most need of receiving the flu vaccine, and allows patients to jointly book appointments for the flu and COVID-19 vaccines and boosters, using just a single electronic form for documentation.

#### Pharmacy Experience

**Set up** Clinic accesses Patient Engagement Platform.

##### PRE-CLINIC ACTIVITIES

###### Initiate

Patients can sign up via chatbot link, accessed by 1 of 3 methods: in email from employer sponsor, SMS message from pharmacy, or by visiting pharmacy website.

###### Prepare

Pharmacy checks schedule, prepares inventory, preadjudicates patient insurance and verifies coverage/copay.

##### DURING CLINIC ACTIVITIES

###### Consent

Pharmacist collects patient consent electronically.

###### Administer

Pharmacist administers vaccination(s) and electronically completes documentation.

##### POST-CLINIC ACTIVITIES

###### Complete

Pharmacist completes processing the vaccination(s) in the PMS.

Pharmacist runs clinic summary report in EnlivenHealth™ Patient Engagement

#### Patient Experience

**Learn** Patient informed/learns about COVID-19 Vaccine availability at the clinic.

###### Sign Up

Patient schedules appointment.

###### Remind

Patient receives appointment reminder.

###### Check in

Patient arrives at clinic, checks-in with pharmacist.  
*If patient misses clinic, they will receive SMS.*

###### Receive

Patient receives vaccina-

###### Follow Up

Patient receives SMS wellness check-in next day.

Patient receives follow-up message for series vaccination if applicable.

## Key Benefits of CareScheduler solution from EnlivenHealth®

- **Flu Vaccine Recruitment** – Recommends patients to target for the pharmacy's flu campaign, leading to higher conversion ratios
- **Joint Scheduling & Combined Documentation** – Allows patients to simultaneously book a single appointment for flu and COVID-19 vaccines, and records necessary documentation and custom consent language with a single electronic form for both vaccines.
- **Automated Workflow** – Appointment-based vaccinations allow pharmacy staff to prepare for patients without disrupting routine tasks
- **Rapid Adoption** – User-friendly, fully-automated solution ensures minimal staff time required for training and implementation

For more information on the CareScheduler Solution from EnlivenHealth® and to arrange a demo, call 877-776-2832, or visit [EnlivenHealth.co](https://enlivenhealth.co).

### About EnlivenHealth®

EnlivenHealth® builds advanced patient engagement, financial management and population health technology solutions that enable retail pharmacies and health plans to measurably improve the health of their patients and members, while ensuring the long-term health of their business. With the recent acquisition of FDS Amplicare and MarkeTouch Media, EnlivenHealth now offers the industry's most comprehensive suite of SaaS technology solutions that help retail pharmacies and health plans to transform and thrive in this new era of digital-driven healthcare. Currently, more than 50,000 retail pharmacies nationwide deploy EnlivenHealth/FDS Amplicare/MarkeTouch Media technology solutions. EnlivenHealth is a division of Omnicell, Inc. (Nasdaq: OMCL), a leading provider of medication management solutions and adherence tools for healthcare systems and pharmacies. To learn more, visit [EnlivenHealth.co](https://enlivenhealth.co).