

Patients are 3X More Likely to be Adherent with an Appointment-based Med Sync Program



EnlivenHealth® Appointment-based Medication Synchronization

Medication nonadherence is a \$500 billion problem for the U.S. healthcare system. For pharmacies, nonadherence significantly impacts patient health outcomes and retention, PDC scores and DIR fees. But there is a powerful and proven solution to the persistent problem of medication nonadherence: appointment-based Medication Synchronization (Med Sync).

A recently published meta-analysis by the Journal of the American Pharmacists Association (JAPhA) found that patients are three times as likely to be adherent to their medications if they are enrolled in an appointment-based medication synchronization program.¹ By leveraging appointment-based Med Sync technology, pharmacies can measurably improve adherence, health outcomes and retention, while significantly increasing script volume growth.

EnlivenHealth® Medication Synchronization: The proven appointment-based patient engagement and medication management solution that drives substantially improved health outcomes and business performance

EnlivenHealth® appointment-based Medication Synchronization (Med Sync) transforms the practice and business of retail pharmacies by aligning patients' chronic medications to one convenient, monthly pick-up date. Our exclusive appointment-based model streamlines the pharmacy workflow by automating traditionally manual and time-consuming tasks. This frees up staff to focus on administering vaccinations – like the COVID-19 vaccine – and providing other value-based services that keep patients healthy, happy and loyal, while driving pharmacy business results.

Proven to drive significantly better patient adherence and pharmacy business performance

EnlivenHealth® Med Sync is the most proven solution to address the major problem of nonadherence. Med Sync's appointment-based model allows you to leverage pharmacy data to bring nonadherent patients back into compliance with their medication plan. With Med Sync, pharmacists can help proactively address many of the problems that lead to patient nonadherence. Often patients have too many prescriptions, making it hard to keep track of all the refill dates. Also, patients do not always have time to visit the pharmacy multiple times a week. Enrolling patients in Med Sync and aligning all their refills to a single refill and pick-up date can eliminate barriers to adherence before they become an issue. This has a significant, positive effect on adherence, PDC scores and patient retention. Crucially, an appointment-based Med Sync program can also help your pharmacy drive script volume while reducing DIR fees.

Key benefits of the appointment-based Med Sync solution from EnlivenHealth®

- **Increase Profitability** – Patient enrollment in medication synchronization results in an average 2.3% increase over current script volume growth
- **Increase Patient Retention** – Patient satisfaction from appointment-based medication management leads to a 14% increase in patient retention²
- **Improve Operational Efficiency** – EnlivenHealth's proven appointment-based pharmacy model automates scheduling, patient communications and reporting, freeing up the pharmacists' time to focus on patient care and shift to revenue-generating value-based services.
- **Clinical Decision Support** – Ensures that pharmacies accurately target populations with clinical interventions that can measurably improve medication adherence and PDC scores

For more information about EnlivenHealth's industry-leading appointment-based Medication Synchronization solution, contact us at 877-776-2832, or send an email to enlivenhealthco@omnicell.com. Visit us online at www.enlivenhealth.co.

¹ [https://www.japha.org/article/S1544-3191\(21\)00073-X/pdf](https://www.japha.org/article/S1544-3191(21)00073-X/pdf)

² Internal study, 700k patients followed over 12 month's period, 2020

About EnlivenHealth®

EnlivenHealth builds advanced patient engagement, financial management and population health technology solutions that enable retail pharmacies and health plans to measurably improve the health of their patients and members, while ensuring the long-term health of their business. With the recent acquisition of FDS Amplicare and MarkeTouch Media, EnlivenHealth now offers the industry's most comprehensive suite of SaaS technology solutions that help retail pharmacies and health plans to transform and thrive in this new era of digital-driven healthcare. Currently, more than 50,000 retail pharmacies nationwide deploy EnlivenHealth/FDS Amplicare/MarkeTouch Media technology solutions. EnlivenHealth is a division of Omnicell, Inc. (Nasdaq: OMCL), a leading provider of medication management solutions and adherence tools for healthcare systems and pharmacies. To learn more, visit EnlivenHealth.co.