

# Measurably improve member adherence while delivering increased business results for your health plan



## YOUR HEALTH PLAN SOLUTION

### Comprehensive Adherence Solutions

Medication nonadherence is a systemic problem that accounts for more than 10% of total national healthcare spending and directly contributes to quality measures and overall member satisfaction. How can your health plan keep members healthy and happy while driving adherence and quality scores?

#### Comprehensive Adherence Solutions that drive healthier outcomes

Our Comprehensive Adherence Solutions combine our EnlivenHealth™ Member Adherence solution with a set of robust, targeted interventions that transform the way health plans engage with members, coordinate care and ensure adherence.

#### Insight-driven engagement that measurably improves quality measures

**Adherence Coaching** is an intervention program from EnlivenHealth™ that identifies members who are trending toward suboptimal medication adherence. The program uses scripted decision-tree adherence coaching to reverse the trend and boost performance on adherence related quality measures. Health plans receive results via a survey as this helps to inform the more extensive set of Comprehensive Adherence Solutions.

#### Improve member adherence and satisfaction

**30-90 Day Conversion** is a proven intervention program from EnlivenHealth™ that reduces the number of times a member visits the pharmacy by converting targeted medications from a 30-day to a 90-day supply. All that is required is a simple discussion with the member/caregiver and prescriber to procure a new prescription for a 90-day medication supply. Fewer trips to the pharmacy decrease the chances that a member runs out of their medications, resulting in improved medication adherence and increased satisfaction and healthier outcomes.

#### Proactive medication management

**Refill Assistance** program improves Star Ratings performance by delivering targeted interventions for members with suboptimal adherence. Individual outreach to members to refill their medications, whether proactively or retroactively, includes medication adherence coaching.

## Proven benefits of Comprehensive Adherence Solutions from EnlivenHealth™

- **Clinical Decision Support** – Targets members based on health plan criteria or eligibility file provided by the plan
- **Operational Efficiency** – Captures survey results for reporting to the health plan
- **Increased Member Satisfaction** – Improves member medication adherence and PDC scores
- **Reach and Retain Members** – Individually reaches out to members to refill their medications proactively or retroactively

## Drive significantly better health outcomes and business performance

**Member Adherence** is a proven solution that combines our industry-leading Medication Synchronization technology with a complete set of targeted adherence interventions to meet the 5-Star adherence needs of any member population. EnlivenHealth™ Member Adherence consistently achieves a 60%-plus member enrollment rate. Of enrolled members, greater than 75% regularly achieve 80% PDC. Targeting is based on established criteria and health plan needs.

The EnlivenHealth™ Member Adherence solution increases Medicare Star Ratings by improving quality measure performance and resulting avoidance of costly emergency department visits and hospitalizations. Equally important, Member Adherence strengthens member satisfaction and retention.

For more information on the Comprehensive Adherence Solutions from EnlivenHealth™ and to arrange a demo, call 877-776-2832, or visit [EnlivenHealth.co](http://EnlivenHealth.co).

## About EnlivenHealth™

EnlivenHealth™ provides the most proven and advanced technology solutions for intelligent patient engagement and communications. Trusted by a national network of leading pharmacies, the EnlivenHealth™ Patient Engagement Platform empowers pharmacies and health plans to significantly improve medication management, adherence and safety for their patient populations. Our mission is to help you ensure lifelong optimal Health for your patients and members, measurably improve quality scores, and strengthen business results. EnlivenHealth™ is a division of Omnicell, Inc. (NASDAQ: OMCL), a leading provider of medication management solutions and adherence tools for healthcare systems and pharmacies.

**EnlivenHealth™**

