

Using voice technology to enhance and personalize your patients' pharmacy experience

YOUR PHARMACY SOLUTION

Voice Technology Services

By 2023 a projected 275 million voice assistant devices will be used in U.S. households. With the continued growth of voice technology adoption, accelerated by the COVID-19 pandemic, it is expected that patients will increasingly rely on these voice assistants to interact with their healthcare providers, including pharmacies. Are you keeping pace with these major shifts in patient communication preferences and behaviors?

Provide patients with the ability to conveniently connect and interact with your pharmacy using highly personalized Voice Technology Services from EnlivenHealth™

Voice Technology Services from EnlivenHealth™ is a first-of-its-kind communication solution that allows pharmacies to offer patients a highly personalized, hands-free method of managing their medications from your pharmacy. It accomplishes this through a machine learning/AI-driven, conversational dialogue with the patient via their preferred voice device. With this access, pharmacies can offer additional flexibility and convenience through a user-friendly communication channel that connects patients with digitized medication management.

Voice Technology Services makes it easier than ever for patients to engage with your pharmacy from home

Voice Technology Services empowers pharmacies to provide the latest in convenient, powerful patient engagement by offering voice technology-enabled refills and the ability to set individual medication dose reminders. With Voice Technology Services, pharmacies can streamline pharmacy workflows, strengthen medication adherence and improve health outcomes. This results in measurable improvements in patient satisfaction, retention and profitability for your pharmacy.

Key Benefits of Voice Technology Services from EnlivenHealth™

- **Better Patient Communications** - Flexibility to accommodate changing patient communication preferences
- **Seamless Medication Management** – Provides a highly personalized, hands-free method of refilling prescriptions and setting medication dose reminders
- **Lower Costs** – Reduces paper and eliminates lost revenue due to inefficient manual processes
- **Improve Patient Experience** – Because our Voice Technology Services solution is hands- and eyes-free, it creates a significantly better quality of life experience for elderly and visually impaired patients

For more information on Voice Technology Services from EnlivenHealth™ and to arrange a demo, call 877-776-2832, or visit EnlivenHealth.co.

About EnlivenHealth™

EnlivenHealth™ provides the most proven and advanced technology solutions for intelligent patient engagement and communications. Trusted by a national network of leading pharmacies, the EnlivenHealth™ Patient Engagement Platform empowers pharmacies and health plans to significantly improve medication management, adherence and safety for their patient populations. Our mission is to help you ensure lifelong optimal Health for your patients and members, measurably improve quality scores, and strengthen business results. EnlivenHealth™ is a division of Omnicell, Inc. (NASDAQ: OMCL), a leading provider of medication management solutions and adherence tools for healthcare systems and pharmacies.

EnlivenHealth™

